

AMENDMENTS TO THE DRAWING:

The attached sheets of drawings include changes to Figs. 1-3.

In the sheet including Fig. 1, which replaces the original sheet including Fig. 1, numerals 101-104 have been added. Also, step 104 has been amended to recite --MAKING AN ENQUIRY TO THE CUSTOMER--.

In the sheet including Fig. 2, which replaces the original sheet including Fig. 2, numerals 101-103 and 105 have been added. In addition, in step 105, "CUSTOMER INFORMATION ADMINISTRATOR" to -- THANK-YOU GIFT INFORMATION ADMINISTRATOR --.

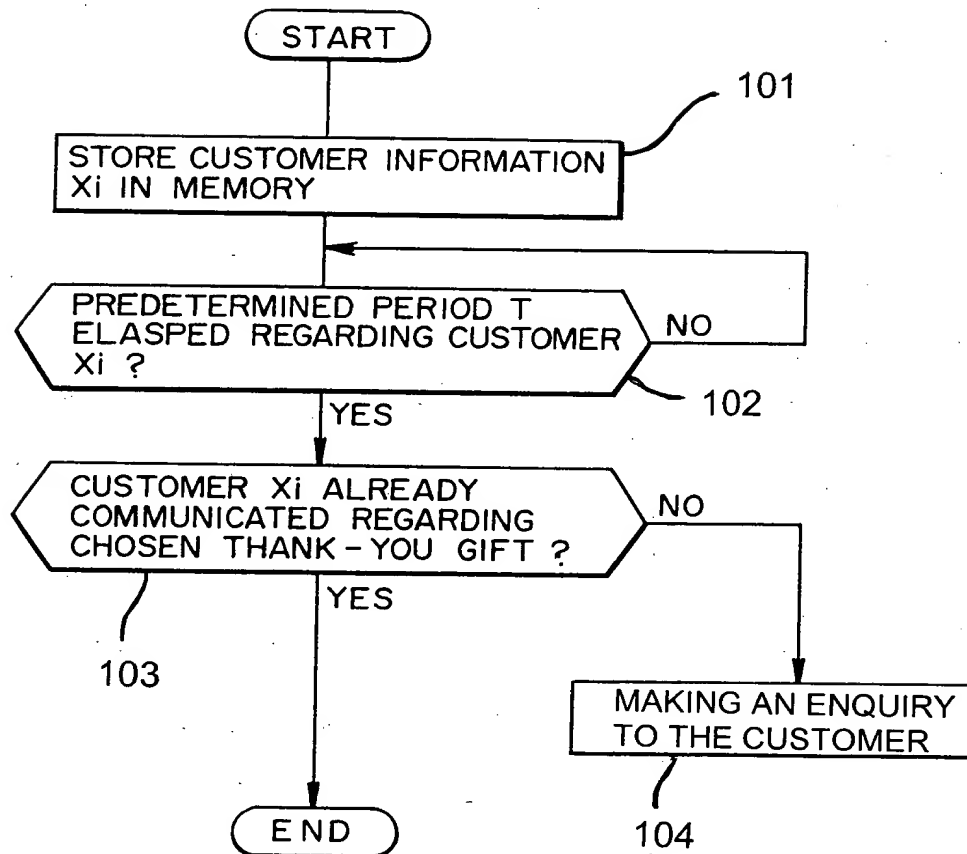
In the sheet including Fig. 3, which replaces the original sheet including Fig. 3, the lead line 2 from THANK-YOU GIFT DISPATCH AGENT to HOST OF CEREMONY OR EVENT ... has been deleted, and instead, the lead line 2 has been moved from HOST OF CEREMONY OR EVENT ... to THANK-YOU GIFT DISPATCH AGENT.

Attachment: Replacement Sheets

Annotated Sheets Showing Changes

REPLACEMENT SHEET

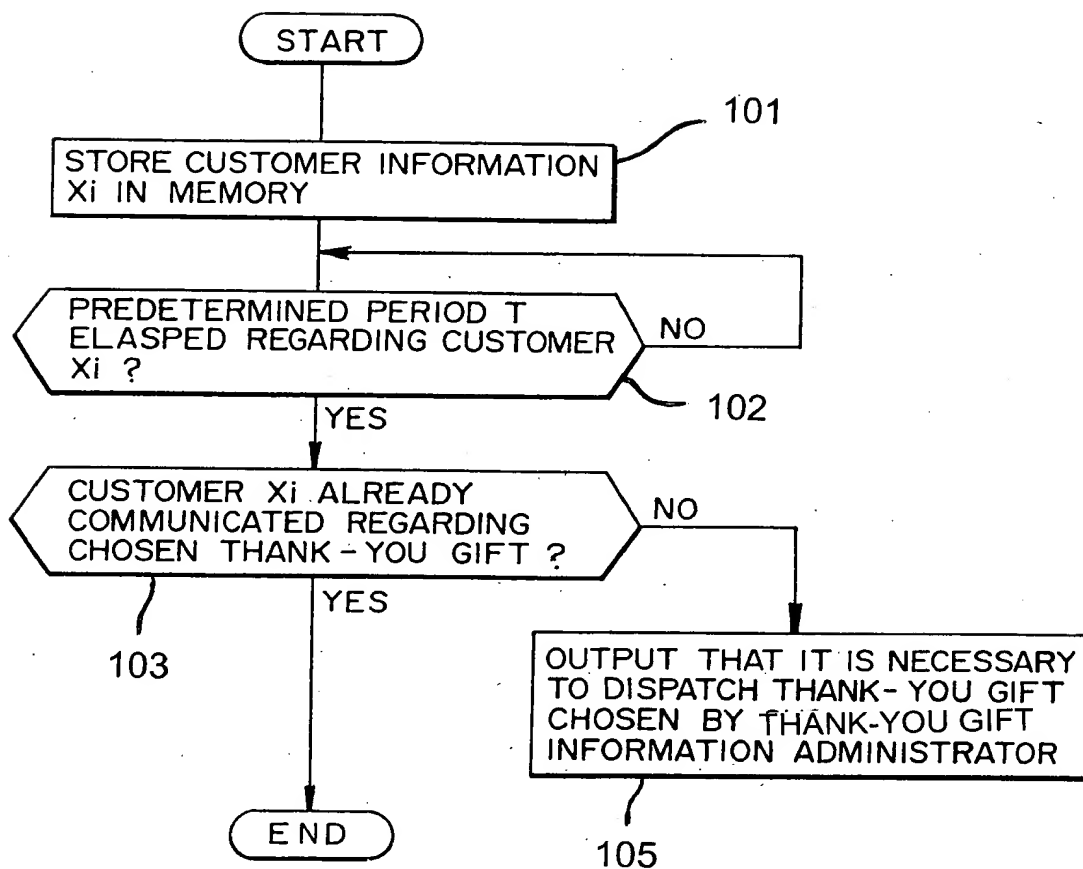
FIG. 1





REPLACEMENT SHEET

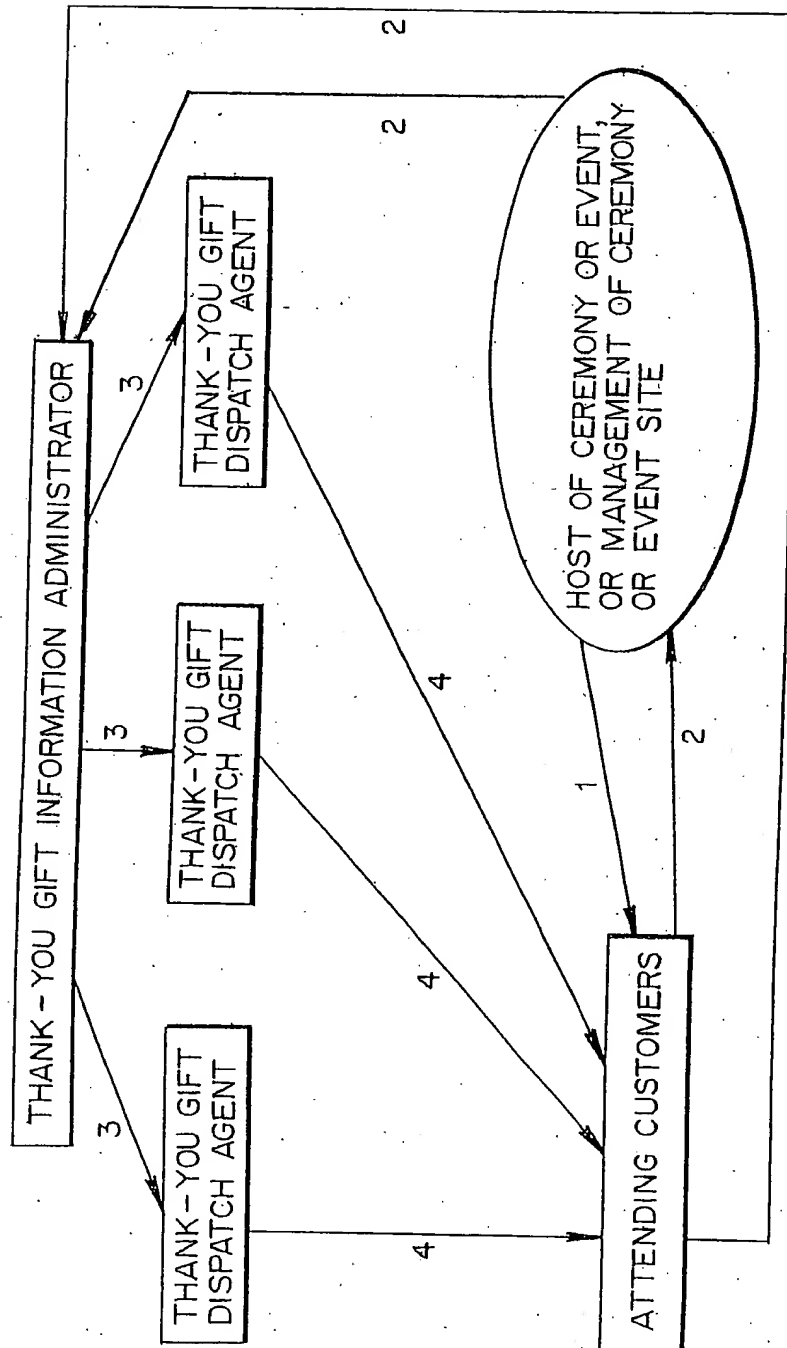
FIG. 2





REPLACEMENT SHEET

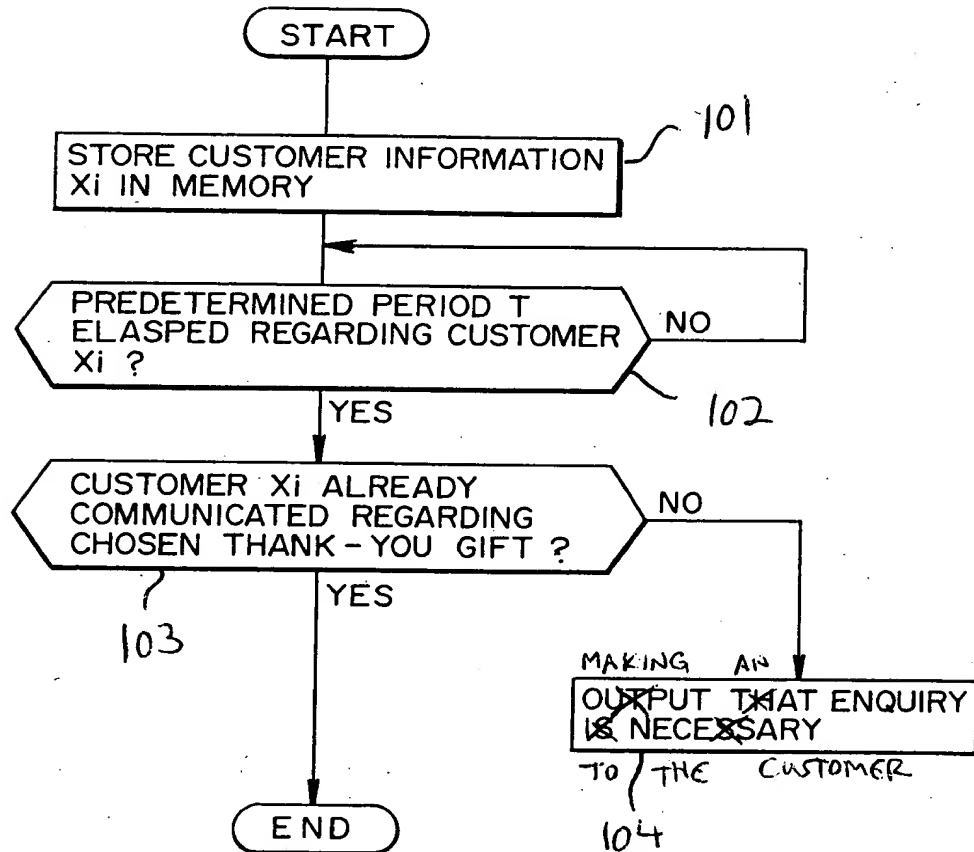
FIG. 3





ANNOTATED SHEET SHOWING CHANGES

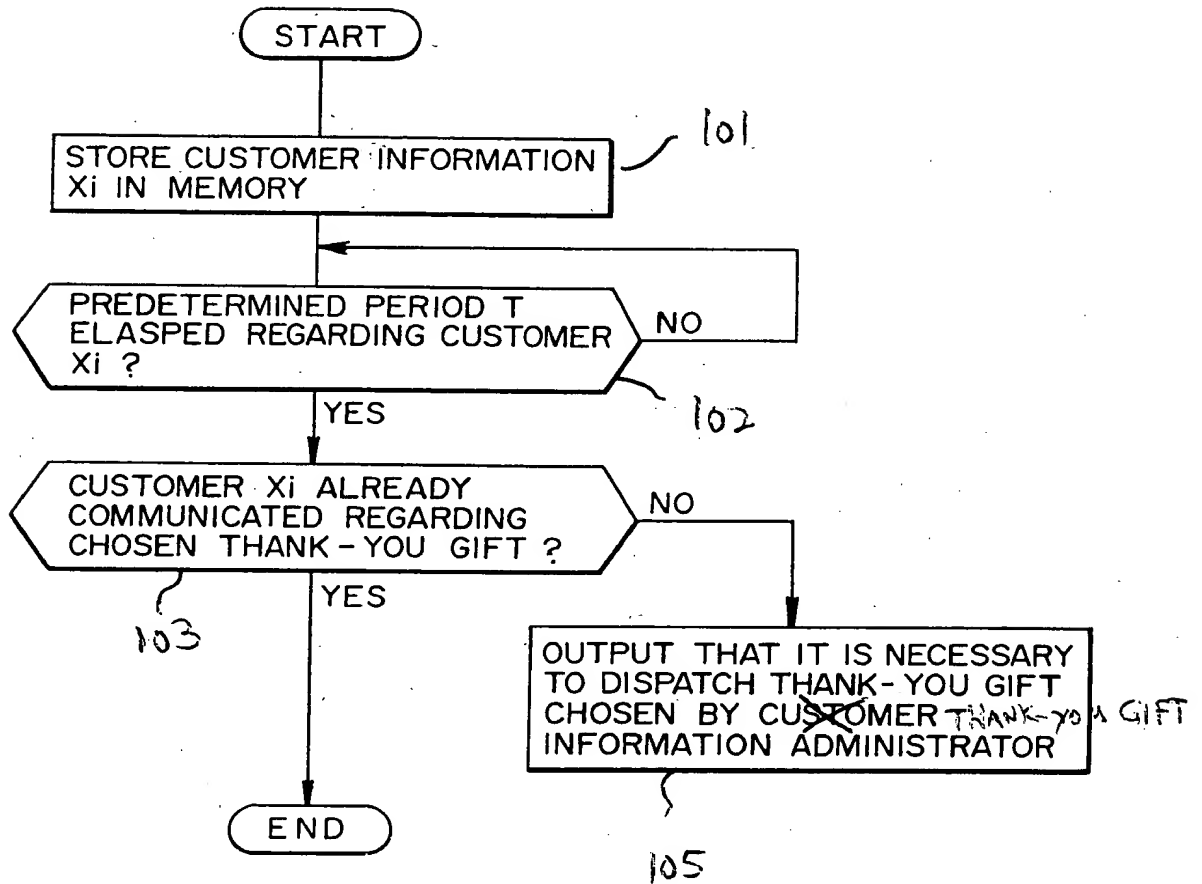
FIG. 1





ANNOTATED SHEET SHOWING CHANGES

FIG. 2





ANNOTATED SHEET SHOWING CHANGES

FIG. 3

